



OPERATIONS BRIEF

Quality, Compliance & Logistics Brief

Buyers need proof, not promises: specification control, inspection, documents, routing and delivery discipline.

QUALITY CONTROL

- specification confirmation
- inspection and sampling scope
- third-party testing where appropriate

LOGISTICS CONTROL

- Incoterms and routing
- cold-chain or container planning
- milestone communications

DOCUMENT CONTROL

- commercial invoice, packing list and origin documents
- health, phytosanitary or product-specific records where applicable
- controlled release of supplier identity and proof-of-product documents
- transaction-specific validation before buyer reliance

BEST FIT

buyers requiring documentation

BUYER PATH

controlled document release

CONTACT

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**SOURCE • VERIFY • MOVE • DELIVER**

Execution discipline for each qualified commodity request.

Commercial notice: Availability, specifications, origin, inspection scope, certifications, pricing, freight, Incoterms, payment structure and delivery schedule are confirmed through the applicable RFQ, due-diligence and contracting process.

**EXECUTION DISCIPLINE**

Buyers need proof, not promises.

Every commodity transaction has its own combination of specification, origin, facility, inspection, documentation, freight, insurance, temperature control and delivery responsibility.

Wakaga structures the requirement so quality, compliance and logistics are considered before a buyer is asked to rely on a commercial promise.

QUALITY

- specification confirmation
- inspection / sampling scope
- third-party testing where appropriate

DOCUMENTS

- invoice / packing list
- origin / health / phytosanitary records where applicable
- controlled sensitive documents

LOGISTICS

- Incoterms + routing
- container / reefer planning
- milestone communications

**SOURCE • VERIFY • MOVE • DELIVER**

A repeatable framework for qualified commodity requirements



QUALITY CONTROL

Quality starts with an agreed specification.

Wakaga uses the buyer requirement as the baseline for source screening and transaction validation.

01

Specification

Product, grade, size, cut, format, pack-out and buyer tolerance.

- written requirement
- acceptable alternatives

02

Inspection

Define who inspects, what is sampled and where acceptance occurs.

- origin or destination
- contract-specific scope

03

Testing

Third-party or laboratory review where the product or contract requires it.

- quality criteria
- buyer-defined evidence

04

Acceptance

Clarify the documentary and physical conditions for buyer reliance.

- avoid vague claims
- transaction-specific proof

Quality language varies by commodity; it should be defined in the RFQ and contract path rather than assumed.



DOCUMENT CONTROL

Public marketing stays clean. Sensitive records stay controlled.

Supplier certificates, banking details, producer identity, proof-of-product records and inspection reports belong in a qualified-buyer process.

COMMON TRANSACTION RECORDS

- Commercial invoice and packing list.
- Health, phytosanitary, origin or other product-specific documents where applicable.
- Inspection / sampling / testing records where appropriate.
- Freight, container or routing documentation as required.

CONTROLLED RECORDS

- Supplier identity and sensitive relationship information.
- Banking or payment documentation.
- Proof-of-product or current allocation evidence.
- Supplier-specific certificates and transaction documents.

Controlled release protects supplier relationships, reduces misuse and helps ensure documents are current for the specific transaction.



Movement is managed as part of the commercial requirement.

The transaction path should define who is responsible, where responsibility changes and what milestones matter to the buyer.

01

Route

Confirm origin, port or warehouse path, destination and delivery responsibility.

Routing clarity

02

Plan

Define container, reefer, cold-chain or other transport requirements.

Mode + condition

03

Track

Maintain milestone communications across documentation and movement.

Buyer visibility

04

Deliver

Align receiving schedule, handoff and final documentation with the contract path.

Accountable close

Incoterms, freight, insurance and delivery obligations must be confirmed for the applicable transaction.



OPERATIONS NEXT STEP

Start with the requirement and the evidence the buyer needs.

Wakaga can structure quality, document and logistics expectations into the sourcing review before a commercial commitment is made.

REQUEST / CONTACT

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SCAN TO VISIT

Best fit: buyers requiring disciplined documentation, inspection expectations and accountable delivery planning.

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